



MANAGEMENT HOUSE™

A Division of Beta Group, Ltd.

Raising Standards In American Healthcare

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Dear NMH Team,

Well, we're up and running. And a lot of change has started. Confusion will start to give way as we make more and more change. Nothing like results to make one feel good. Sometimes I think that the hardest part is just getting started—and now we have!

Last TUL session our two pictures were of winning organizations and winning managers. Both of those profiles show that these leaders and organizations are successful builders of people. In the New NMH, a good leader is that man or woman who helps individuals grow and their team succeed. The growth of people will be our focus at our upcoming TUL session March 14-15.

The following packet outlines your pre session reading and test taking. It's a good chance to really shake out the wrinkles and start to make giant strides. In the meantime, get your folks DIG/JDI trained and involved. They are truly the secret weapon of excellence. Believe in them—I do.

Warmest regards to all,

V. Clayton Sherman
Chairman

*“If we’re here to provide
a place worthy of our
families, doesn’t that
make NMH our house?”*

VCS/sw

2004 Inductee
Healthcare Management
Hall of Fame