



MANAGEMENT HOUSE™

A Division of Beta Group, Ltd.

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Raising Standards In American Healthcare

May 2005

Dear NMH Colleagues,

At this point in TUL we've covered the essential modules of Leadership, Culture, People and Customers. A tremendous amount of change is happening and we're passing 1000 implemented ideas. We're well on the way.

In our June session we're going to look at managerial performance from two perspectives: The use of managerial power and how to gain it, and the problems associated with change management. I think you'll find these subjects very helpful given where we are right now. A special insight will come in reading Harvard's description of TUL as it unfolded at Sparrow Hospital in Lansing.

Some good news: There won't be a lot of dumping of new assignments in this session, so keep working away at Colleague participation and energizing, and in getting them involved heavily in order to make your 3/person target.

You may want to look again at the MAC's graduation requirements as they are important to your professional development and career. If you need help to get any of those done the MAC will assign you to a study buddy—we want everyone to make it!

Best regards,

V. Clayton Sherman  
Chairman

*When a collection of brilliant minds, hearts and talents come together.....expect a masterpiece.*

VCS/sw

2004 Inductee  
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